

Case Study:

How OnPage Enhances Cybersecurity Measures for Arkansas Electric



 ONPAGE

OnPage ensures regulatory compliance for cybersecurity event notifications

Arkansas Electric Cooperative Corporation, one of the nation’s largest generation and transmission cooperatives, has chosen OnPage to help meet its regulatory compliance requirements for cyber and physical security event notifications. By providing secure, critical alerts, with predefined escalation protocols, audit trails, receipt, and read notifications, IT personnel are immediately notified of potential intrusions.

“Your product was the perfect solution for us. It made our job easier, and it works great!”
– Philip Huff, Director of IT and Security

Challenges

The cooperative’s Director of IT and Security, Philip Huff explained, “We were searching for something on the app store that would work. We struggled for years to manage our on-call rotation efficiently and we had new regulation coming into effect that made this even more challenging.

Since almost everyone has a smartphone, we hoped that there had to be a better system available. After reviewing the OnPage system we selected the system...there was no wasted time with large evaluations and learning curves. You just turn it on and GO.”

Solution

“If there’s an intrusion in our facilities or a door alarm trips after hours, the previous system would ring a security company, and they would dispatch our team.

Now, our manager simply sends an email, and the security team is immediately paged.

We are able to save money by canceling our ring-down services for physical security intrusions.

The scheduling function is great, too. We have four different departments with several on-call rotation groups.

In the past, we had to manually maintain a list of individuals that were on call. With OnPage, we have saved time and realized major cost savings by eliminating the need to maintain spreadsheets with our answering service.” – Philip Huff

Results



Easily deployed the OnPage system and got started with little to no learning curve required.



Gained access to advanced digital scheduling solutions that were significantly more efficient than previous methods.



Ensured regulatory compliance for cyber and physical security event notifications.



Cut down on costs associated with their answering services.

About OnPage

OnPage's award-winning incident alert management system for IT, MSP and healthcare professionals provides the industry's only ALERT-UNTIL-READ notification capabilities, ensuring that critical messages are never missed. OnPage enables organizations to get the most out of their digital investments, so that sensors, monitoring systems, and people have a reliable way to escalate urgent communications to the right person immediately.

OnPage's escalation, redundancy, and scheduling features make the system infinitely more reliable and secure than emails, text messages and phone calls. OnPage shrinks resolution time by automating the notification process, reducing human errors and prioritizing critical messages to ensure fast response times.

Whether to minimize IT infrastructure downtime, or to reduce the response time of healthcare providers in life-and-death situations, organizations trust OnPage for all their secure, HIPAA-compliant, critical notification needs.

Contact Us

For more information, visit www.onpage.com or contact the company at sales@onpagecorp.com or at (781) 916-0040.